Power Lift & Recline Chair

OWNER’S MANUAL
AND
LIMITED LIFETIME WARRANTY

Made in the USA 🇺🇸

UltraComfort
Positioning you for life.

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011209
Dear Valued Customer,

Thank you for purchasing this UltraComfort Power Lift and Recline Chair. We believe that this product is made from the highest quality components available, is engineered to give you maximum service with minimum maintenance, and is backed up with the strongest warranty in the industry. We hope that you enjoy years of pleasurable use of your UltraComfort chair and that this chair becomes a true assist to you in both sitting down and standing up.

Please take a few moments to review this manual to become familiar with the operation of this chair and our warranty.

Also, please note the following safety information: This power lift and recline chair is a medical device designed to help you sit down and stand up. Children should not be allowed to operate it without adult supervision.

Again, thank you for selecting this UltraComfort chair.
SAFETY INSTRUCTIONS

Your UltraComfort Power Lift Chair is a medical device. Therefore, you are required to exercise caution when operating it to ensure your personal safety and that of others around you. The following are rules for safe operation of your UltraComfort Power Seat Lift Chair.

• Do not allow children or pets near the chair while chair is operating.
• Do not allow children to play with or operate the chair at any time.
• Hand control should be unplugged and placed out of reach of children when chair is not in use.
• Do not flop down into the chair when getting into it, or while it is in its lift position, flopping down into the chair will damage it and could cause personal injury.
• Do not allow anyone to sit on your lap, or on the arm of the chair, or on the footrest while operating the chair.
• Do not place fingers or hands between seat cushion, and the inside arm of chair while sitting in or the chair is in operation or plugged into a power source.
• Do not retrieve fallen objects from inside or under the chair while chair is plugged into a power source.
• Do not operate chair if there are any obstructions under or in front of the footrest, under the chair or behind the chair.
• Do not smoke while operating, sitting or resting in the chair.
• To reduce risk of electrical shock, do not immerse any of the electrical components into a liquid, or spill any liquids onto electrical components. Do not open any of the electrical components; there are no serviceable parts.
• Warranty will be void if any of the electrical components are opened by other than a qualified service person.
• Make sure chair is placed at the specified distance from a wall or corner (see page 3). Failure to do so can damage the chair and will void the warranty.
• Do not use any type of electrical extension cord to plug your chair into an electrical outlet.
MAKING POWER CONNECTIONS IN YOUR NEW LIFT CHAIR


1. Remove AC/DC adapter (transformer) from packaging located under base of chair.
2. Place two 9 volt alkaline batteries (not included) into the slots provided. Install the wire connections on each battery.
3. Locate the extension wire secured to the shaft of the lift motor beneath the chair. Connect the female end of the wire to the power cord coming out of the motor. Connect the male end of the wire to the adapter.
4. Make sure all connections are tight. Plug the adapter wire into a standard (115-120V A.C.) wall outlet.

CHAIR LOCATION

You will want to place your chair in the room where it will be most convenient for you, such as near the television, radio, reading light, end table, or other furniture. Leave enough space between back of chair and wall or other obstruction to allow chair to recline (about 18 inches for standard models, 25 inches for Stellar Comfort models). Recline space needed may vary based on chair model.

Do not allow any objects to restrict movement of the footrest. Some carpets have a high plush pile that can rub on the bottom of the footrest. This situation can damage the mechanism. You can correct this situation by turning the levelers (located under the front of the chair) to raise the footrest enough to clear the carpet.

Your chair is equipped with a battery back up source. 2-9 volt alkaline batteries must be installed. Once used, batteries must be replaced. Keep the telephone or some means of communicating with someone within reach.
Making Power Connection in Your New Lift Chair
Model UC540-XL

1. Install two 9 volt alkaline batteries in the inline battery holder on the power cable as shown for battery backup as shown.

2. Remove the transformer from the transformer box, install two 9 volt batteries and plug the chair into a 115-120V 60Hz A.C. as shown on page 3.

3. Pull the hand control out of the magazine pocket and secure the cord into the quick release cable clamp located above the pocket on the arm of the chair.

4. Back installation: Press the down arrow on the hand control until the footrest is about parallel to the floor. This will expose the back brackets at the rear of chair.

5. Slide the back down between the brackets until the threaded studs on the back slip thru the holes in the brackets as shown.

6. Thread the flange lock nuts onto the studs and tighten securely using the supplied wrench or a 7/16" box wrench. Return the chair to the seated upright position by pressing the up arrow on the hand control.

7. Attach the bottom of the outside back to the Velcro on the arm cross rail.

8. Place the chair in the desired position in the room, leaving the chair a safe distance from the wall. See chair location page 3 for the proper distance from the wall.

9. Adjust the leg levelers on the bottom of the chair if necessary. Some high pile carpets can obstruct the footrest operation by rubbing against it. Adjust the levelers to a height above the pile.
Power Lift Chair Operation Models
UC210, UC320, UC540-S, UC540-M, UC540-L, UC540-XL, UC660, UC770, UC780, UC990

1. To recline your chair, press the down button (S2) and hold until you reach your desired position. Then release the button.

2. To return to a seated position from recline, press the up button (S1) and hold until the chair returns to a closed seated position. Then release the button.

3. To lift your chair, press the up button (S1) and hold until you reach your desired height. Then release the button.

4. To return to a seated position from lift, press the down button (S2) and hold until the chair returns to the floor, seated position. Then release the button.

5. To lift your chair from a reclined position, press the up button (S1) and hold, the chair will keep going past the seated position and start to lift, release the button when the chair reaches the desired height.

6. To recline your chair from the lift position, press the down button (S2) and hold, the chair will keep going past the seated position and start to recline, release the button when the chair reaches the desired reclined position.

7. Getting into your lift chair. While standing next to your chair, press the chair up button (S1) and raise the chair to a height you can sit against. This height will vary from person to person depending on the individual’s needs. Raise the chair high enough so you do not have to flop down into the chair. Flopping down into the chair will damage it and could cause personal injury. Press the chair down button (S2). As the chair continues downward, adjust yourself into a position that is comfortable to you. Continue pressing the button until chair is in the seated position (chair firmly on the floor), then release the button.

8. Getting out of your chair, press the chair up button (S1) and raise the chair to a height that enables you to easily stand. Release the button. Return the chair to the seated position (chair firmly on the floor) after getting out of the chair so children, pets or obstructions do not get under the chair.

Note: Your Ultra Comfort power lift chair can be stopped at any time during lift or recline by releasing the selected button, offering you a wide range of comfortable positions. Select the position that best suits your needs. The motor is set to shut off when it reaches its fully extended or fully retracted position if the selected button is not released. If you should go past your desired position, select the button to bring you back to your desired position. You can repeat the process as often as you like.
1. To recline the back of the chair, press button (S1) and hold until the back reaches the desired position. Then release the button.

2. To bring the back of the chair to an upright position, press button (S2) and hold until the back reaches the desired position. Then release the button.

3. To raise the foot rest and seat, press button (S3) and hold until the foot rest reaches the desired position. Then release the button.

4. To lower the foot rest, seat, and lift the chair, press button (S4) and hold until the footrest closes, then release the button. If you want to lift the chair, continue holding button until chair reaches the desired height. Then release the button.

5. To lower the chair from a raised position, press button (S5) and hold until the chair reaches the floor. Then release the button. If you want to raise the footrest, continue holding the button until the footrest reaches the desired position. Then release the button. Button (S4) will also lower the chair from a raised position.

6. To lift the chair from a seated position (footrest closed), press button (S6). Continue holding button until chair reaches the desired height. Then release the button.

7. To lift the chair with the back open (back down, footrest closed), press button (S4). Continue holding the button until the chair reaches the desired height. Then release the button.

8. To close and lift the chair from a reclined position (footrest up, back down), press button (S6). If you want to bring the chair to a seated position, hold the button until the footrest closes, then release it. Press button (S2) to bring the back the rest of the way up to seated position. If you want to close and lift the chair hold down the button until the chair stops. The motors will automatically shut off when the back closes all the way and the chair reaches its highest position.

9. Getting into your lift chair. While standing next to your chair, press button (S4 or S6) and raise the chair to a height you can sit against. This height will vary from person to person depending on the individual’s needs. Raise the chair high enough so you do not have to flop down into the chair. Flopping down into the chair will damage it and could cause personal injury. Press button (S3 or S5). As the chair continues downward adjust yourself into a position that is comfortable to you. Continue holding button until chair is in the seated position (chair firmly on the floor), then release the button. Continue operating the chair with buttons S1 thru S6 until you reach your desired position.

10. Getting out of your chair. Press button (S4 or S6) and raise the chair to a height that enables you to easily stand. Release the button. Return the chair to the seated position (chair firmly on the floor) after getting out of the chair so children, pets or obstructions do not get under the chair. Repeat no. 8 when you want to sit down.

Note: The motors are set to shut off when they reach their fully extended or fully retracted position if the selected button is not released. If you should go past your desired position, select the button to bring you back to your desired position. You can repeat the process as often as you like.
Your Ultra Comfort power lift chair has been equipped with Stellar Comfort. Stellar Comfort has been designed specifically for you. Offering you a wide range of body positioning technology, so you can choose the position that best suits your needs. Stellar Comfort accomplishes this by providing four primary motions: three recline, one lift and combinations of those motions, allowing you to settle into your favorite comfort position. Shown below are some of the Stellar Comfort positions. There are many to choose from. You may stop your Ultra Comfort power lift chair at one of the positions shown or anywhere in between just by releasing the buttons on the hand control when the chair reaches the position you desire.

Drawings are for illustration purpose only
Battery Back Up System

Your Ultra Comfort power lift chair comes with a battery back up system so the chair can return to the seated position in the event of a household power failure. The batteries have enough energy to bring the chair to a seated position from either recline or lift. The batteries do not have enough energy nor are they intended to operate the chair for a prolonged period of time in the absence of standard household voltage (120 volt, 60 Hz). Batteries should be replaced after one use. Batteries should be changed yearly. (See pages 3 and 4.)

(Power Indication)

Regular servicing is not necessary on your Ultra Comfort power lift chair. Your power lift chair is equipped with an indicator light on the hand control (Stellar Comfort only). This light illuminates green when any button on the hand control is pressed indicating power to the hand control.

Your power lift chair also comes with a power indicator light on the transformer and on the power cord connecting the motor to the transformer. The lights illuminate green constantly indicating power from the outlet to the transformer and the motor. The lights have been provided to help you identify electrical disconnects, should they occur, and to help your dealer to diagnose electrical problems, should they occur.

Should the chair not operate and the lights are out, check all electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see installation on page 3 and 4 for electrical connections). Should you ever encounter a problem with the operation of your power lift chair and the lights are on, such as mechanical problems or one light is out, discontinue all use of the product upon discovery of the problem. Contact the dealer from whom you purchased your chair. They will be able to resolve problems and take care of proper factory service if needed. You will need to be prepared to answer some basic questions about your power lift chair, such as model and serial number. The model and serial number is located on the rear of the lift frame. Your dealer will ask you questions about your power indicator lights, such as which one is out. Prior to calling your dealer, check all the electrical connections to the chair. Make sure everything is plugged in properly and there is power to the outlet into which the chair is plugged (see page 3 for electrical connections).
CONSUMER LIMITED LIFETIME AND THREE YEAR WARRANTY

UltraComfort, through its authorized distributor / service organization, warrants this chair to original consumer only, against defects in material or workmanship as follows;

LIFETIME WARRANTY

UltraComfort warrants for the lifetime of the chair by the original consumer to replace at their option the Lift Frame Mechanism, Wood Chair Frame and Recliner Scissors Mechanism.

UltraComfort shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted part nor is UltraComfort (or any affiliate) to pay for costs for transportation, handling and packaging of the parts or components.

THREE YEAR PARTS WARRANTY

UltraComfort warrants the electrical parts of this chair against defects to original consumer only, for a period of three years from the date of original purchase by a consumer.

UltraComfort shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted part nor is UltraComfort to pay for costs for transportation, handling and packaging of the parts or components.

TERMS APPLICABLE TO WARRANTIES

UltraComfort will, at its option, replace defective parts and / or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and / or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Please refer to weight capacity chart for specifics.

Model UC210 ..................................... 325 lbs.  Model UC540-XL ........ 500 lbs.
Model UC540-S, UC550-S ............... 300 lbs.  Model UC990 ................. 250 lbs.
Model UC320, UC540-M, UC540-L, UC550-M, UC550-L, UC620,
   UC660, UC770, UC780............ 375 lbs.

In the event that the product does not conform to this warranty at any time while this warranty is in effect, UltraComfort will correct the defect in conformity with the Consumer Limited Lifetime Warranty. THE LIMITED LIFETIME WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

UltraComfort shall not be liable for any incidental or consequential damages or for any other damage or loss not contained in this warranty.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

All warranty claims must be approved by Ultra Comfort before any service is performed.
NOTES
LIFETIME LIMITED WARRANTY

Register your UltraComfort Power Lift Chair by filling out this warranty card within 30 days of purchase date and returning to UltraComfort. Be sure to keep copies of this registration so you have all the information to refer back in case you experience a problem with your chair.

Name ___________________________________________________________

Address __________________________________________________________________________

City __________________________ State_____ Zip_____________________

Purchase Date _________________________________________________________

Model No. & Size__________________ _______________________________

Serial Number _____________________________________________________

Dealer’s Name _______________________________________________________

Address __________________________________________________________________________

________________________________________________________________

Why Did You Choose The UltraComfort Power Lift Chair?

Appearance Price Store Guidance Reputation

Additional Comments ________________________________________________

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Remember to read your owner’s manual carefully before you operate your chair. If you need help or additional information please contact your dealer.
FOR YOUR RECORDS

Please fill in your Power Lift & Recline Chair information below. This information will be useful in the event that you should ever need to contact Ultra Comfort, Inc. concerning your lift chair.

Date of Purchase ____________________________________________________

Model ____________________________________________________________

Serial Number ______________________________________________________

Your Ultra Comfort representative or dealer

Name _____________________________________________________________

Company __________________________________________________________

Address ___________________________________________________________

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CAUTION

Do not allow children to play on this mechanized furniture or operate the mechanism.

Leg rest folds down on closing so that a child could possibly be injured.

Always leave in an upright and closed position. Keep hands and feet clear of mechanism. Only the occupant should operate it.
CAUTION
READ BEFORE OPERATING
FAILURE TO DO SO MAY VOID WARRANTY

Chair must be placed to allow free movement between:
BACK of CHAIR and WALL
FOOTREST and any object in FRONT of CHAIR

Keep children, pets and foreign objects from back of chair or underneath chair and from in front of footrest while operating chair.

Do not allow children to play on this mechanized furniture or operate the mechanism. Leg rest folds down on closing so that a child could possibly be injured. Always leave in an upright and closed position. Keep hands and feet clear of mechanism. Only the occupant should operate it.

Failure to do so may cause injury or damage to chair.

UltraComfort AMERICA
Positioning you for life.

1-866-793-5100